



**SAIGON BANK FOR INDUSTRY AND TRADE
SAIGON BANKCARD CENTER**

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**REGISTRATION FORM FOR SAIGONBANK TOPUP SERVICE
(For individual customers)**

To: SAIGON BANK FOR INDUSTRY AND TRADE (SAIGONBANK)

I./ PART A : INFORMATION REGISTRATION

I hereby agree to register SAIGONBANK TOPUP service with the following detailed information:

Account holder's full name:
Date of birth: Male/ Female:..... Nationality:.....
ID card/ passport number:..... Date of issue:..... Place of issue:
Contact address:.....
Phone:..... Email:

Account and mobile phone number registered for SAIGONBANK TOPUP service:

+ **Account number:**
+ **Mobile phone number:**

By signing this form for registering SAIGONBANK TOPUP service, I hereby undertake that:

1. I agree to provide my accurate personal information for the purpose of SAIGONBANK service.

SAIGONBANK has the right to exploit my personal information within the scope of services that I registered and/ or for the purpose of SAIGONBANK's research aiming to serve clients better.

2. I will not use the information received from the e-service systems (SAIGONBANK TOPUP) of SAIGONBANK for any secondary purpose or providing to a third party. I will be entirely responsible for my acts and violations if SAIGONBANK can show proofs including e-statistical evidence by SAIGONBANK and other intermediary suppliers taking part in the service provision.

3. I agree to pay service fees of SAIGONBANK TOPUP upon the bank's notice.

4. I have comprehended and been committed to compliance with the terms and conditions of SAIGONBANK TOPUP service (prescribed in Part B).

II./ PART B: TERMS AND CONDITIONS OF SAIGONBANK TOPUP SERVICE

Article 1. Service concept

1. SAIGONBANK TOPUP is a pre-payment service for prepaid mobile subscriber provided by SAIGONBANK. This service can offer the followings:
 - a. Account balance inquiry;
 - b. Acquiring statement of latest transactions;
 - c. Direct topup for prepaid mobile subscriber (depending on available suppliers);
 - d. Topup prepaid code for prepaid mobile subscriber;
 - e. Direct topup for the postpaid mobile subscriber (depending on available suppliers);
 - f. Topup postpaid code for postpaid mobile subscriber (depending on available suppliers);
2. Information related to this product is officially available on the website of SAIGONBANK (www.saigonbank.com.vn)

Article 2. Subject customers

SAIGONBANK TOPUP is available for SAIGONBANK Account or/and Card holders who have signed the registration of SAIGONBANK TOPUP and obtained the service agreement of SAIGONBANK.

Article 3. Rights and obligations of customers

1. Properly utilize information provided by SAIGONBANK for the right purpose.
2. Comply with the provisions of SAIGONBANK on registration, service utilization and other instructions.
3. Secure the password of SAIGONBANK TOPUP service.
4. Entirely responsible for damages due to illegal exploitation of unauthorized person, loss or out of control on the registered mobile phone number, and password revelation.
5. Timely notify SAIGONBANK in writing when there is loss of mobile subscribed number, password revelation or any doubt of such revelation.
6. Terminate SAIGONBANK TOPUP service application right after written notification to request such termination and approval from SAIGONBANK.

Article 4. Rights and obligations of SAIGONBANK

1. SAIGONBANK is responsible for providing the information required by customer concerning SAIGONBANK TOPUP service upon receipt of information precise as registration in accordance with the prevailing regulations.
2. SAIGONBANK ensures reliable and safe operating system for information inquiry in compliance with the prevailing laws concerning the subject service provision.
3. SAIGONBANK will not be responsible for risks and damages in the following cases:
 - a. Customers cause loss of mobile phone number, revelation of password or any information leading to service illegal exploitation by others; Service user must be the person who is authorized or permitted by customer to use the mobile phone number or/and password to access service;
 - b. Unforeseen circumstances beyond the control of SAIGONBANK and customer, other cases prescribed by laws.
4. SAIGONBANK has the right to debit customer's current account for monthly service fees prescribed by the prevailing charge schedule on a defined date.
5. SAIGONBANK may change, suspend or cancel service provision at any time without customer's consent in the following cases:
 - a. The customer's service application may influence the safety and security of SAIGONBANK's information system;
 - b. SAIGONBANK suspends operation or upgrades system in a given time;

c. Force majeure as prescribed by laws.

Article 5. Service charges

1. Applicable service charges are defined in charge schedule promulgated by the General Director of SAIGONBANK and may be amended from time to time.
2. Monthly service charges are automatically collected by our debits to the customer's account on a defined date.

Article 6. Other provisions

1. All designs, symbols, images and information provided by SAIGONBANK in SAIGONBANK TOPUP service are intellectual property proprietarily owned by SAIGONBANK. Any replication, replacement and modification without the written acceptance of SAIGONBANK are deemed illegal.
2. In circumstances related to rights and obligations of customer during service period, all terms of this regulation are still effective even if customers have already terminated service.
3. Any problems missing from these terms and conditions will be handled in compliance with the prevailing laws.

Day..... month..... year
Customer
(Sign and specify full name)